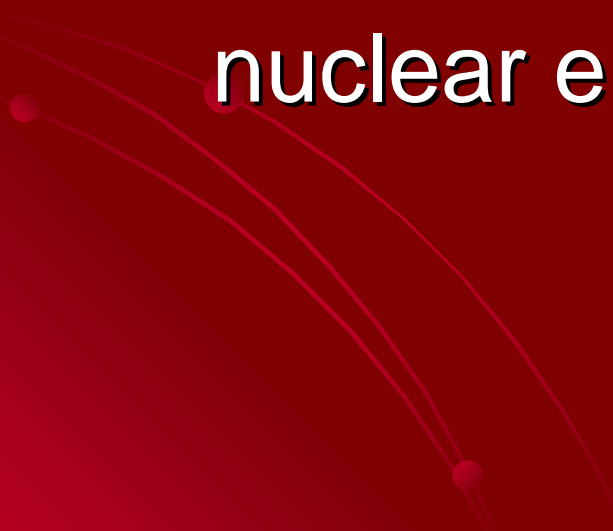


INSTITUTE of NUCLEAR POWER OPERATIONS

➤ Mission of INPO

To promote the highest levels of safety and reliability-to promote excellence- in the operation of nuclear electric generating plants



INSTITUTE of NUCLEAR POWER OPERATIONS

- Conducting 38 plant evaluations in 2006.
- An Evaluation consists of:
 - 2 weeks data analysis, preparation, and team sequester
 - 2 weeks on site
 - 1 week of report writing
 - 1-2 weeks of assessments and wrap-up

EVALUATOR INITIAL TRAINING (EIT)

- EIT is generic training for all new evaluators regardless of their discipline.
- Consists of 2 weeks of classroom training and practice.
 - CBT, Instruction, Role Play, Facilitation, and Peer Feedback
- Discipline specific training in a controlled environment

EVALUATOR INITIAL TRAINING (EIT)

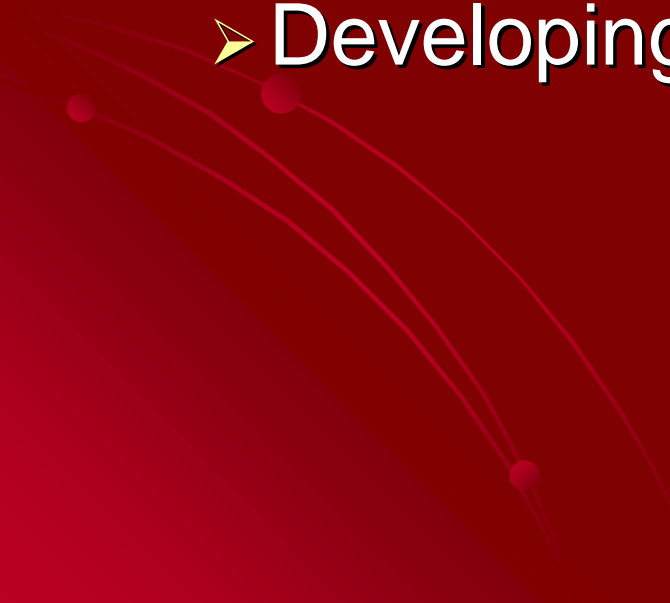
CURRICULUM:

- Crucial Conversations – 5 hours
 - How well do we communicate with our counterparts?
 - How we can we diffuse tense situations, deal with hurt feelings, defensiveness, etc...?
- Writing Tips: specific to observations, problem development sheets and areas for improvement

EVALUATOR INITIAL TRAINING (EIT)

- Safety Culture – 3 hrs
 - An exercise in how to recognize a flawed safety culture. Comparisons made with events inside and outside the nuclear industry, including first hand experiences.
- Observation Development & Practice (classroom and role play)
 - What to look for
 - Eye for detail
 - Writing clear observations

EVALUATOR INITIAL TRAINING (EIT)

- Developing an Effective Plan
 - Interviews: Preparation and Practice
 - Briefing Plant Counterparts, Plant Management, and Team
 - Developing AFI's & Strengths
- 

EVALUATOR INITIAL TRAINING (EIT)

- Active Team Managers and Evaluators participate, interact, and coach trainees
 - Role play by the experienced evaluators and managers is key to participant success.
 - Interviews
 - Team briefings
 - Counterpart briefings
 - Final Friday Plant Leadership briefings

EVALUATOR CONTINUING TRAINING (ECT)

- Continuing training for all evaluators and team managers occurs 1 day – 4 times per year
- Topics are determined by the curriculum review committee
- Training consists of mixed media:
 - Instruction, CBT, Read & Sign, etc...

EVALUATOR CONTINUING TRAINING (ECT)

- Topics covered in the last continuing training session:
 - Lifting and Rigging & Moving Heavy Objects
 - Areas For Improvement Writing Structure
 - Finding Relevant Operating Experience
 - Managers' Corner